Privacy Policy

Last Revised: November 4, 2026

Your privacy is important to us. This Privacy Policy ("Privacy Policy") describes how CallON LLC ("CallON", "we", "us", or "our") may collect, use, store, disclose, process, and transfer your personal information through your access to or use of our products and services, including those at callon.app as well as any subdomains, website of ours that links to this Privacy Policy, related websites, mobile applications, and other offerings (collectively, the "Services").

Applicability

CallON is a community-based platform and local community network where users can find help, offer help, and share and discover local favorites.
This Privacy Policy, together with any other terms applicable to your access to or use of the Services (our "Terms"), apply when you use or access the Services or share information with us. By accessing or using the Services, you consent to this Privacy Policy. We may update this Privacy Policy at any time. If you do not consent to this Privacy Policy for any reason, please do not access or use the Services or share your information with us. Please note that this Privacy Policy applies only to the Services and not to any other third-party website linked to or from it, or any third-party website in which our content or functionality is embedded. We do not control the privacy policies or practices of others.

Information We Collect about You

You have the choice regarding what information you share and the Services you want to engage. You can choose not to provide information to us, but in general, some information about you is required in order for you to access certain functionalities of the Services.
Types of Information We May Collect. In general, we receive and collect all information you provide via the Services, including when you provide sign-up information, create a profile, or otherwise use the Services. This may include personal information that can identify or relates to you, including, but not limited to:

- Profile or Contact Data, including first and last name, zip code, city, neighborhood, email address, and password, and other similar identifiers.
- Device Data, including device model, operating system, app version, and the information stored on your device described in the Automatic Data Collection section.
- Professional Data, including work experience and skills you choose to share on your profile.
- Sensory Data, including photos and voice messages.
- Other Identifying Information You Voluntarily Provide, including identifying information contained in emails, phone calls, texts, letters, and other communications you send to us, as well as information you post publicly on or through the Services.

Sources of Collection. We may collect the categories of personal information above from: you, directly; or our other users.

Categories of Recipients. We may share the categories of personal information above with: our service providers; our other users; and other independent third parties at your direction or authorization. Please note that if you direct us to provide personal information to such independent third parties, any usage of that information will be subject to the agreement(s) in place between you and such third party.

Sensitive Personal Information. Some sensitive personal information may be treated differently under applicable law, and you may have different rights or choices depending on the specific type of data involved.

Age Information. We collect age information, including full dates of birth, only as necessary to verify that you are eligible to use the Services. Subject to the Collection of Data from Children section below, if you are: (i) an Authorized Minor (as defined in our Terms), we may store your full date of birth, either directly or as the date on which you will turn 18 years of age; and (ii) under 18 years of age but not an Authorized Minor, we do not store your age information.

Information We Do Not Intentionally Collect. Except for the age related information described above, we do not intentionally collect any: sensitive personal information; precise geolocation data; personally identifiable tracking data; financial information; or contacts or phone data. If you share any of the above information with any other user, we will collect and process that information as described in the Personal Information You Post in Public Areas section below.

Automatic Data Collection. The Services are not designed to recognize or respond to "do not track" signals received from browsers. You can control the information collected by such tracking technologies or be alerted when cookies are sent by adjusting the settings on your Internet browser or devices, but such adjustments may affect or disable certain functionality of the Services. We primarily use your local browser or on-device storage to provide the Services, including to manage login sessions and interface preferences. We may use limited automatic tracking technologies, such as tracking cookies, to collect and store certain data that is necessary for us to provide the Services, such as device model, operating system, app version,

and crash stack traces, and other non-identifying technical tags. We will update this Privacy Policy if our use of any automatic tracking technologies materially changes.

How We Use Your Information

We process your personal information with your consent or as needed to provide you the Services. We may also use your personal information to comply with legal obligations, operate our business, protect the vital interests of you, our other users, or the public, or for our other legitimate interests as described in this Privacy Policy. More specifically, we may use your personal information to:

- **Optimize and improve the Services.** We continually try to improve the Services based on certain usage data we automatically collect, as well as the information and feedback we receive from you and our other users, including by optimizing the content on or functionalities of the Services.
- **Send periodic communications.** We may use your information and your provided communication methods to send information and updates pertaining to the Services and alert you about new opportunities, how you can help, messages from other users, connection requests, and job status updates.
- **Maintain safety & security.** Enforce our terms, review reports, prevent misuse, and protect our community through invite-based registration and connection-based visibility controls.
- **Carry out other legitimate business interests.** We may use the information you provide to carry out other legitimate business purposes, as well as other lawful purposes.

We may use any aggregated information (as described below) for any purpose.

How We Share Your Information

We share your information with our partners, service providers, contractors, agents, and third-party vendors indicated in the "Information We Collect about You" section as needed to fulfill Services. Please note that our partners may contact you as necessary to obtain additional information about you, facilitate any use of the Services, or respond to a request you submit. Third-party vendors who provide products, services or functions on our behalf may include cloud database providers, communications service vendors, security vendors, and other technical support providers. Third-party vendors have access to and may collect personal information only as needed to perform their functions, may only use personal information consistent with this Privacy Policy and other appropriate confidentiality and security measures, and are not permitted to share or use the information for any other purpose.

We also may share your information:

- In response to subpoenas, court orders, or other legal process; to establish or exercise our legal rights; to defend against legal claims; or as otherwise required by law. In such cases we reserve the right to raise or waive any legal objection or right available to us.
- When we believe it is appropriate to investigate, prevent, or take action regarding illegal or suspected illegal activities; to protect and defend the rights, interests, or safety of our company or the Services, our other users, or others; or in connection with any other terms applicable to your access to or use of the Services (our "Terms") and other agreements with users or third parties with whom you may be affiliated.
- In connection with a corporate transaction, such as a divestiture, merger, consolidation, or asset sale, or in the unlikely event of bankruptcy.

Other than as set out above, we will attempt to notify you when your personal information will be shared with third parties.

Personal Information You Post in Public Areas

When you submit posts that are accessible to, send messages to, or otherwise interact with other users, or provide feedback, the information you provide may be accessible to other users of the Services. If you post personal information anywhere on the Services that is accessible to other users, you are advised that such personal information can be read, collected, used, or disseminated by others and could be used to send you unsolicited information or for other purposes. Accordingly, you assume full risk and responsibility for posting such information and agree that we are not responsible in any way for personal information you choose to post in these public areas.

Aggregated Information

We may use, share, distribute, or disclose personal information that has been aggregated with information from other users and otherwise anonymized and de-identified in a manner that does not allow third parties, including our partners, other users, and vendors, to de-identify the data or identify it as originating from you. We may use such data internally to operate and improve the Services. We may also share limited aggregated or de-identified data with other users as part of the Services.

How We Store and Secure Your Information

Personal information that we collect may be stored and processed in the United States and in any other country where we or our affiliates, subsidiaries, or service providers operate facilities (our "Processing Locations") or in your region. These countries may have data protection laws that are different to the laws of your country (and, in some cases, may not be as protective). However, we have taken appropriate safeguards to require that your personal information will remain protected in accordance with this Privacy Policy.
We comply with applicable data protection laws, including applicable security breach notification requirements.

Data Retention

We will retain your information as long as necessary for the purposes outlined in this Privacy Policy, in a manner consistent with our data retention policy discussed in this section, and for a commercially reasonable time thereafter for backup, archival, fraud prevention or detection or audit purposes or as permitted by applicable law. We will retain your personal information consistent with the original purpose of collection or as long as necessary to comply with our legal obligations; maintain accurate accounting, financial and other operational records; resolve disputes; and enforce our agreements. We will never retain your information for a period longer than permitted by law.
We determine the appropriate retention period for personal information on the basis of the amount, nature, and sensitivity of the personal information being processed; the purpose for which it was collected; the potential risk of harm from unauthorized use or disclosure of the personal information; whether we can achieve the purposes of the processing through other means; and applicable legal requirements.
After expiration of the applicable retention periods, your personal information will be deleted. As discussed below, you may have the right to request we delete this information earlier.

Accessing and Updating Your Information

To the extent provided by the law of your jurisdiction and subject to applicable exceptions, you may have the right to request:

- confirmation of whether we are processing your personal information, certain information regarding our disclosure of personal information to third parties, and whether we store your data in applicable Processing Locations;
- access to your personal information;
- a copy of your personal information and to receive such information in a machine-readable format, to the extent technically feasible;

- that we correct inaccuracies regarding your personal information to the extent such correction is appropriate in consideration of the nature of such data and our purposes of processing such information;
- that we restrict the processing of your personal information; and
- that we block or delete your personal information from our database.

Any such requests are subject to the protection of other individuals' rights and applicable law. Additionally, to help protect your privacy and maintain security, we may take steps to verify your identity before granting you access to the requested information, including requesting additional information from you.
In addition to the above requests, you may also have the right to:

- object to our use of your personal information;
- withdraw your consent at any time where we rely on your consent to process your personal information;
- opt out of the sale or sharing of your personal information and direct us to limit the use and disclosure of your sensitive personal information;
- not receive discriminatory treatment for exercising any of the rights described above; and
- lodge a complaint with a supervisory authority or other applicable data protection regulator.

As provided by applicable law, you may make the above requests and exercise the above rights by contacting us through the methods provided in the "How to Contact Us" section below.

Additional Privacy Information

Data Transfer. Our databases are currently located in our Processing Locations. We make no claim that the Services are appropriate or lawful for use or access outside our Processing Locations. If you access the Services from outside our Processing Locations, you are consenting to the transfer of your personal information from your location to our Processing Locations. You are solely responsible for complying with all local laws, rules and regulations regarding online conduct and access to the Services. By providing us your information, you further consent to its storage within our Processing Locations.
Collection of Data from Children. The Services are not directed to children under the age of 13, and you may not use the Services or provide any personal information to us if you are under the age of 13 (or the lowest age permitted by applicable law). If you are under the age of 18 or otherwise not old enough to consent to the processing of your personal information in your country, you may only provide personal information with the approval of your parent or guardian (collectively, "Prohibited Minors"). We do not knowingly collect or process personal

information of individuals in violation of this section. If we learn that any Prohibited Minor has provided any personal information in violation of this section, we will comply with all legal requirements regarding such information and will use commercially reasonable efforts to delete or de-identify all such information.

California Resident Privacy Rights. California Civil Code Section 1798.83 permits our users who are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please e-mail us or contact us through the methods stated below.

How to Contact Us

You can e-mail us at support@callon.app.

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